



FEDERAL
CREDIT UNION
INVESTED IN **YOU**

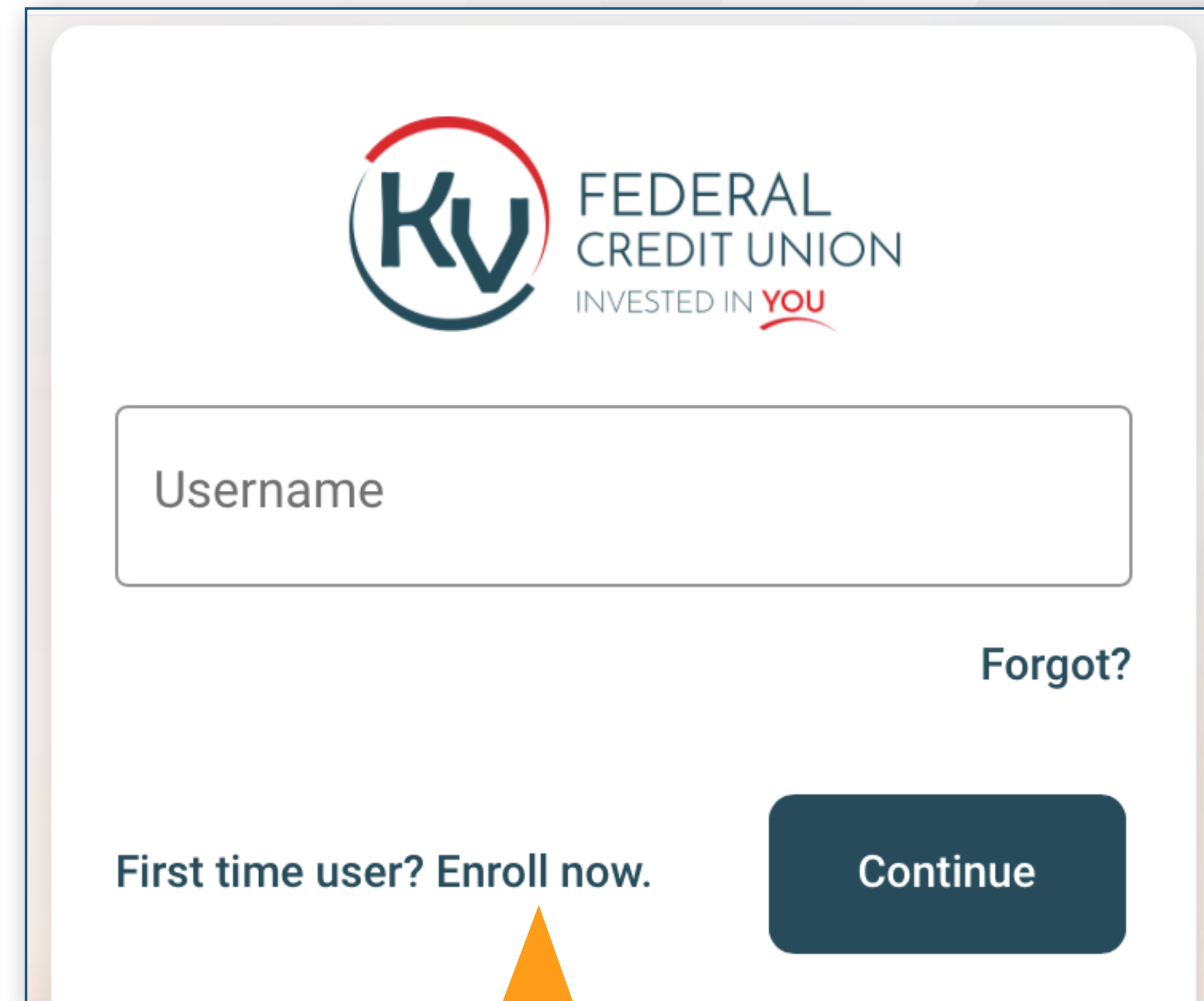
Our New Digital Banking Experience


HOW TO ENROLL



This step-by-step guide is here to assist you with enrolling in our new online banking platform.

The enrollment process is the same for both desktop and mobile devices with one exception— for desktop enrollment, you will click the secure Home Banking button located in the top right corner of our website home page and then click **Enroll Now.**



 **FEDERAL CREDIT UNION**
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Username

[Forgot?](#)

[First time user? Enroll now.](#)

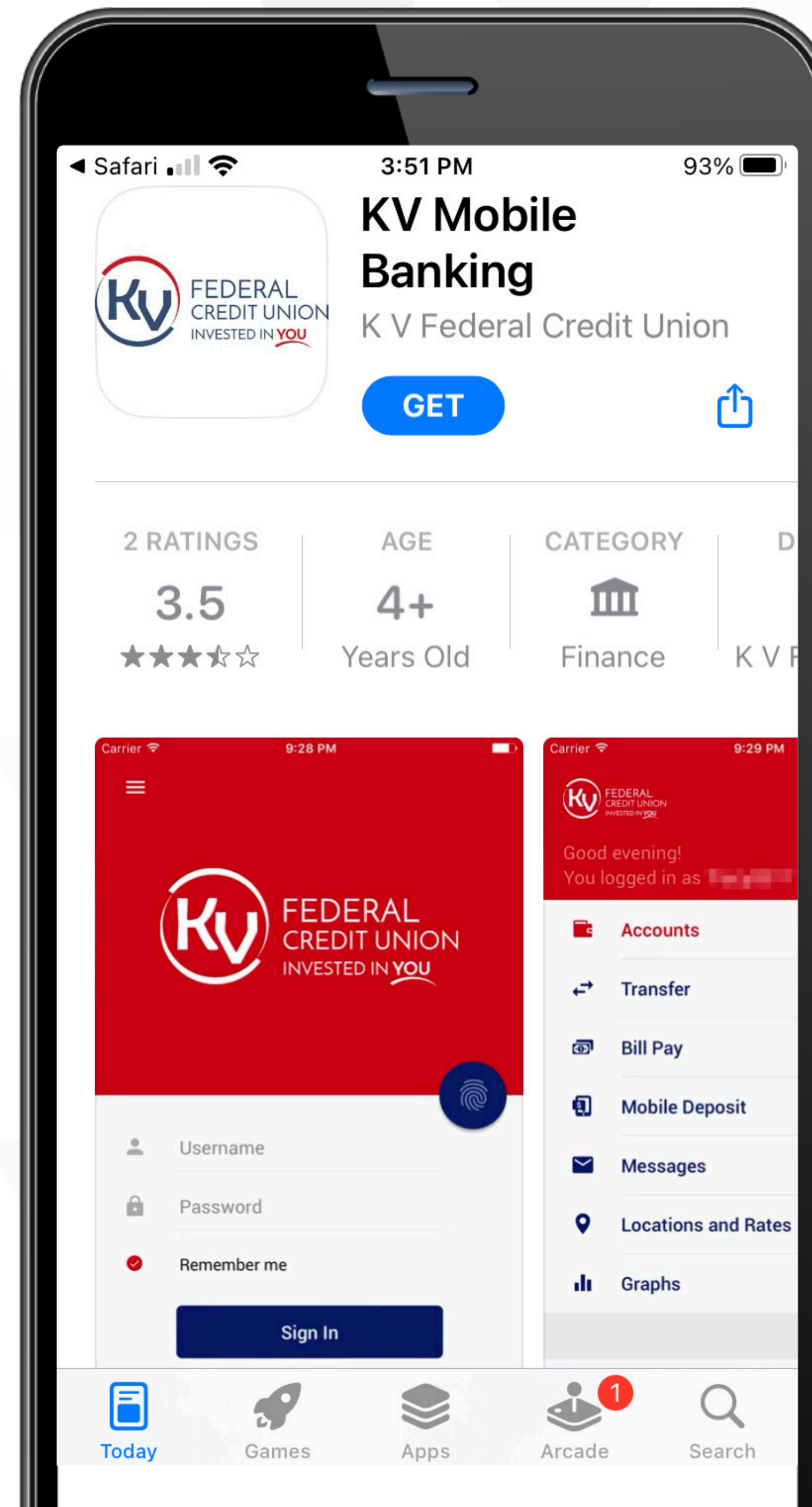
Mobile Banking Users

Download the KV FCU Mobile Banking App

To download the new app, visit the app store on your mobile device and search for **KV Mobile Banking**

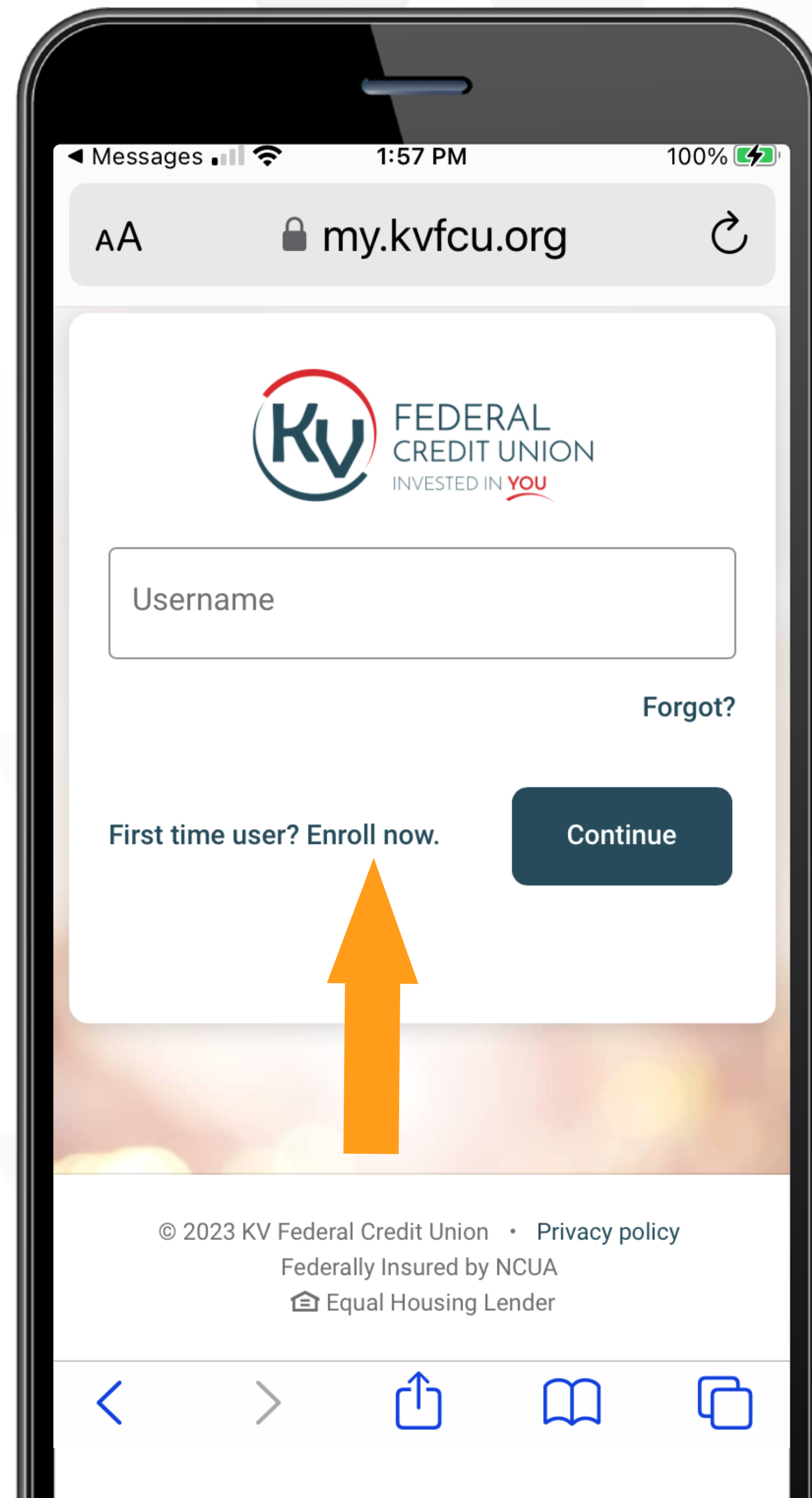
Available on the
App Store

ANDROID APP ON
Google play



Enroll in Online/Mobile Banking

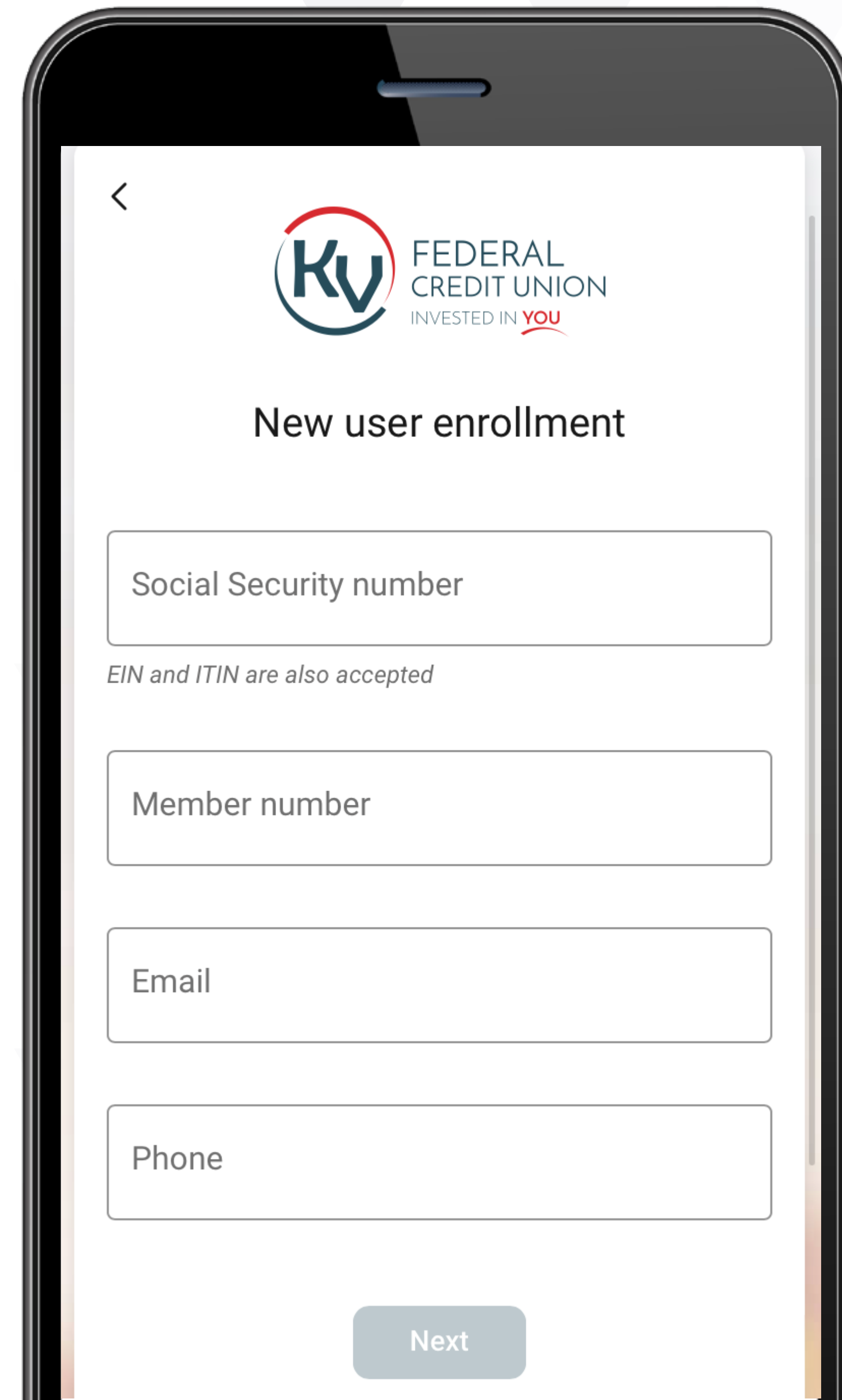
Click *First time user?*
Enroll now.



Enter your information

Enter your Social Security Number (SSN), member number, email address and phone number we have on file.

Click *Next*.



The image shows a smartphone screen displaying a 'New user enrollment' form for KV Federal Credit Union. The form includes a back arrow, the KV logo, and the text 'FEDERAL CREDIT UNION INVESTED IN YOU'. The form fields are: Social Security number (with a note 'EIN and ITIN are also accepted'), Member number, Email, and Phone. A 'Next' button is at the bottom.

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KV FEDERAL CREDIT UNION
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New user enrollment

Social Security number

EIN and ITIN are also accepted

Member number

Email

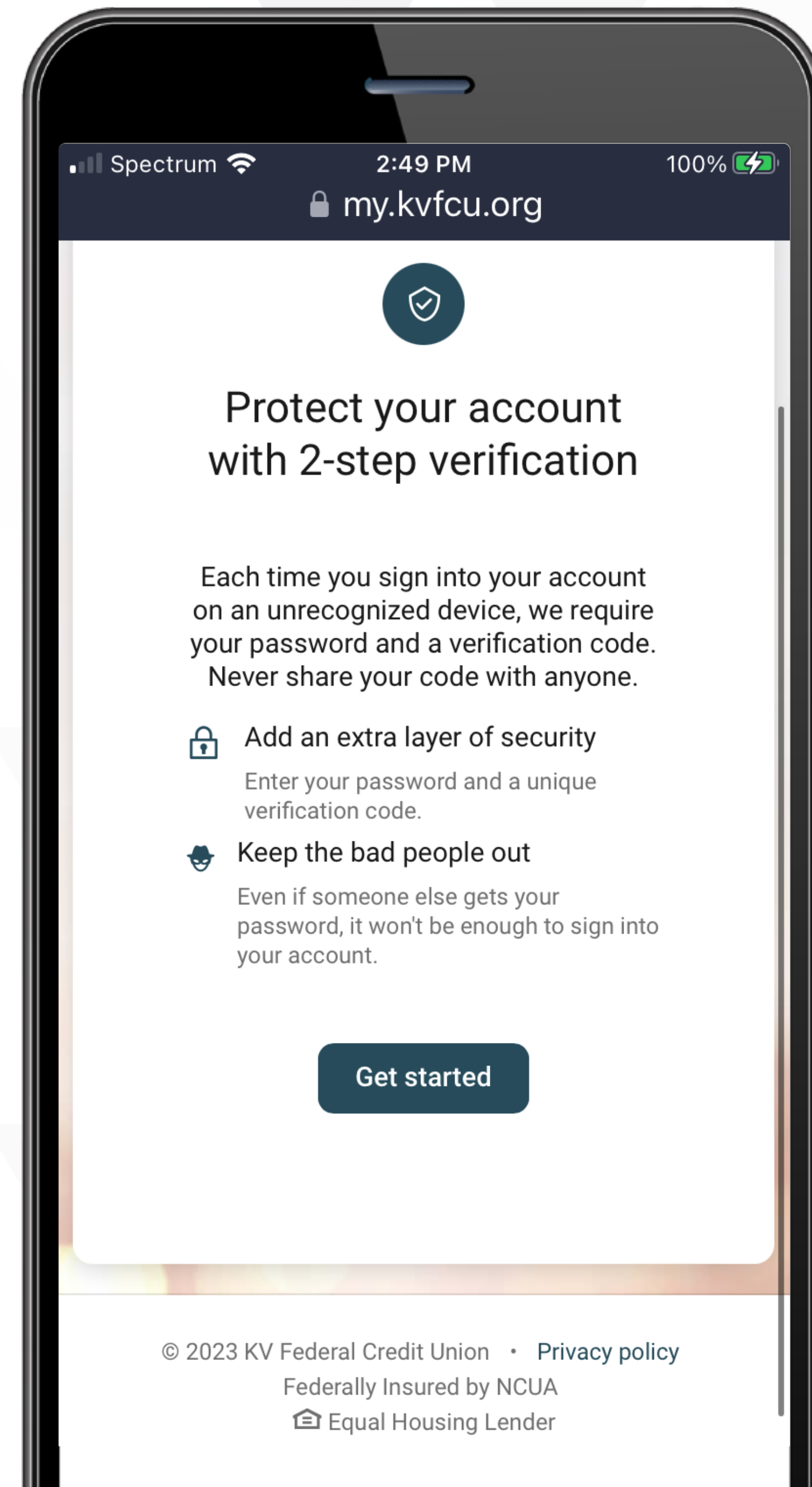
Phone

Next

Protect your account

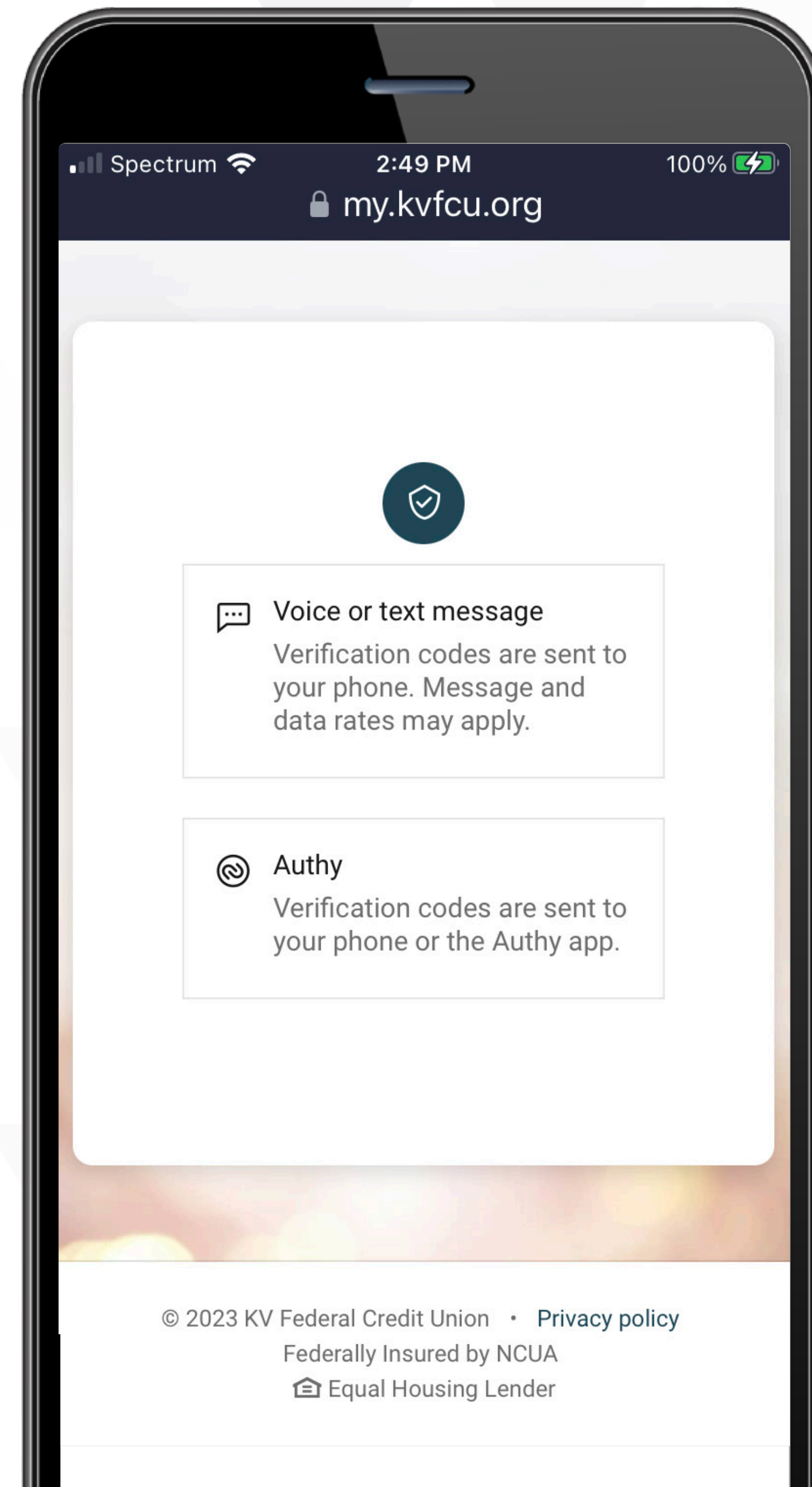
Set up the two-step
verification process.

Click **Get Started.**



Protect your account

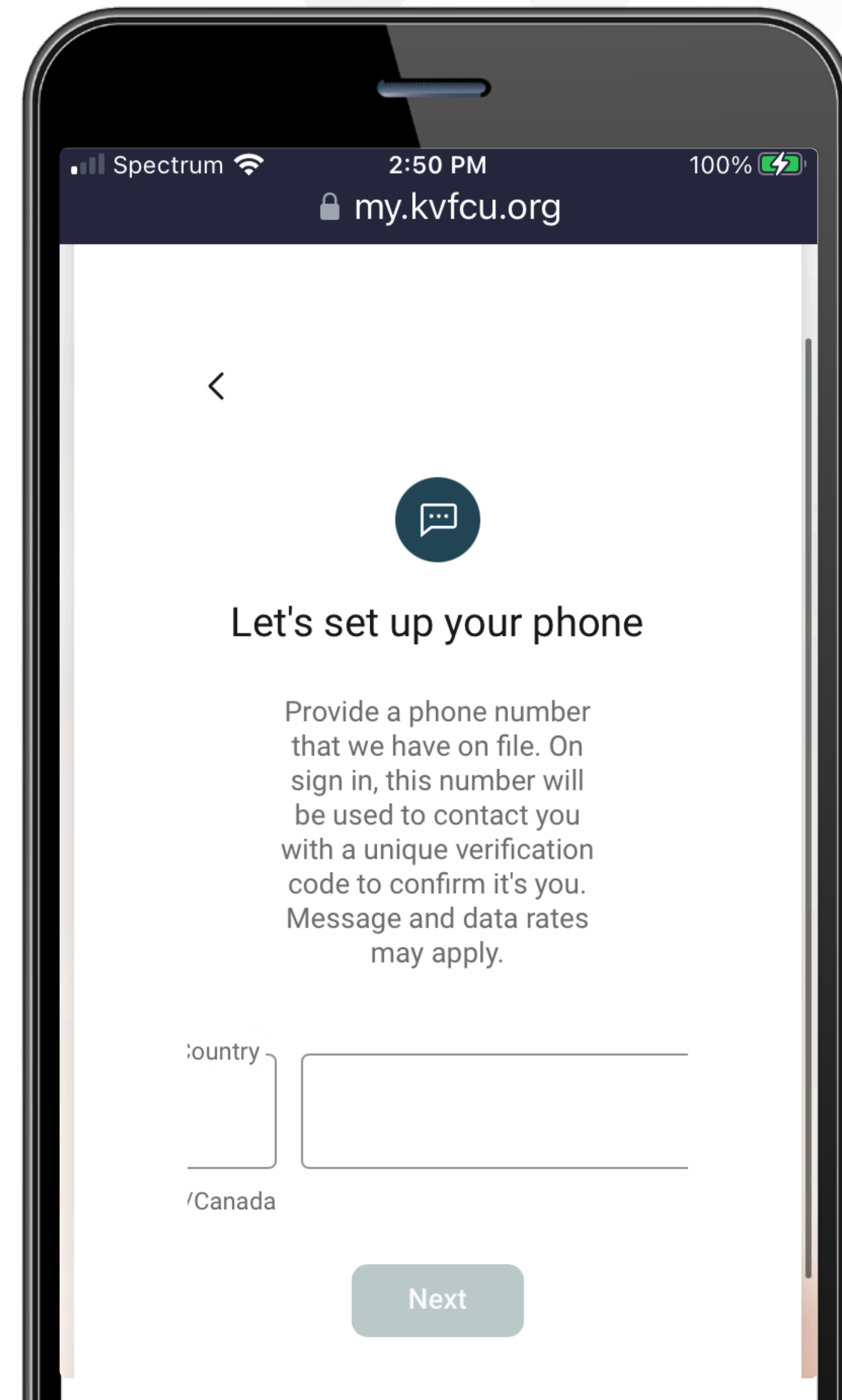
Choose your verification
method. We recommend
using voice or text
message for ease of use.



Protect your account

Enter the phone number
we have on file.

Click *Next*.

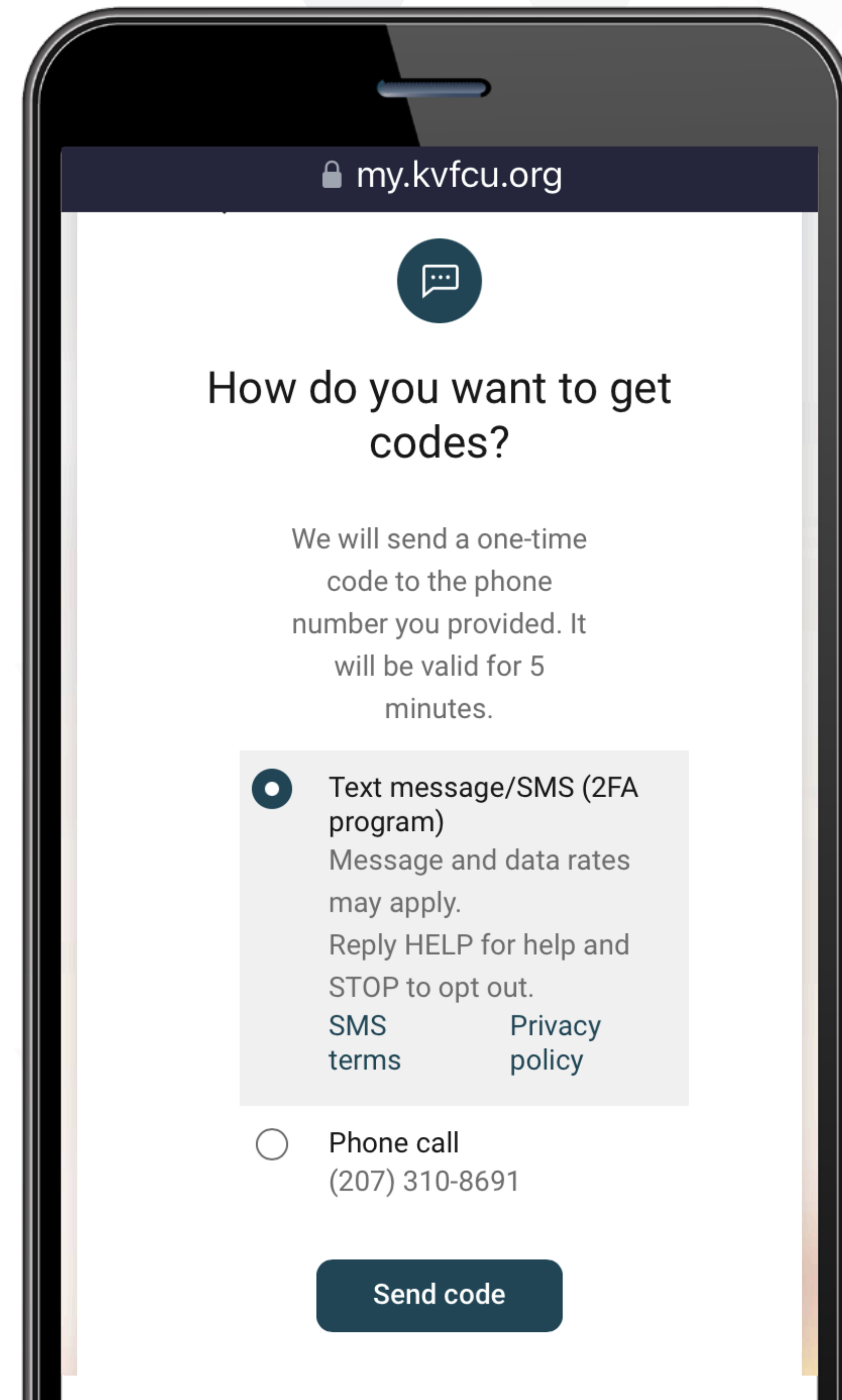


Protect your account

Choose how you would like to receive your verification code, either by text message or phone call.

If the phone number is not a mobile number, you must choose phone call.

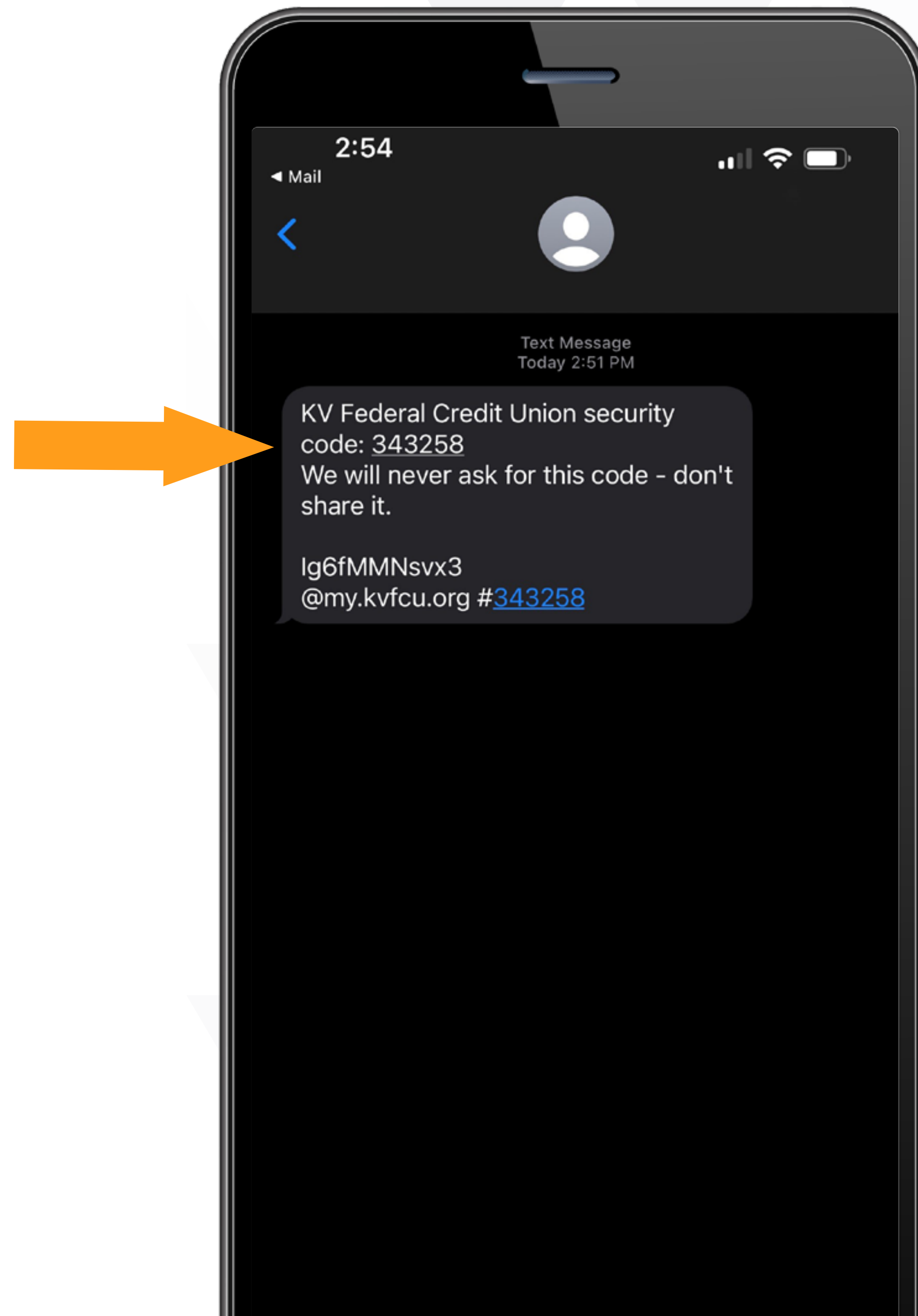
Click *Send Code.*



Protect your account

A verification code will be
sent via text or phone call.

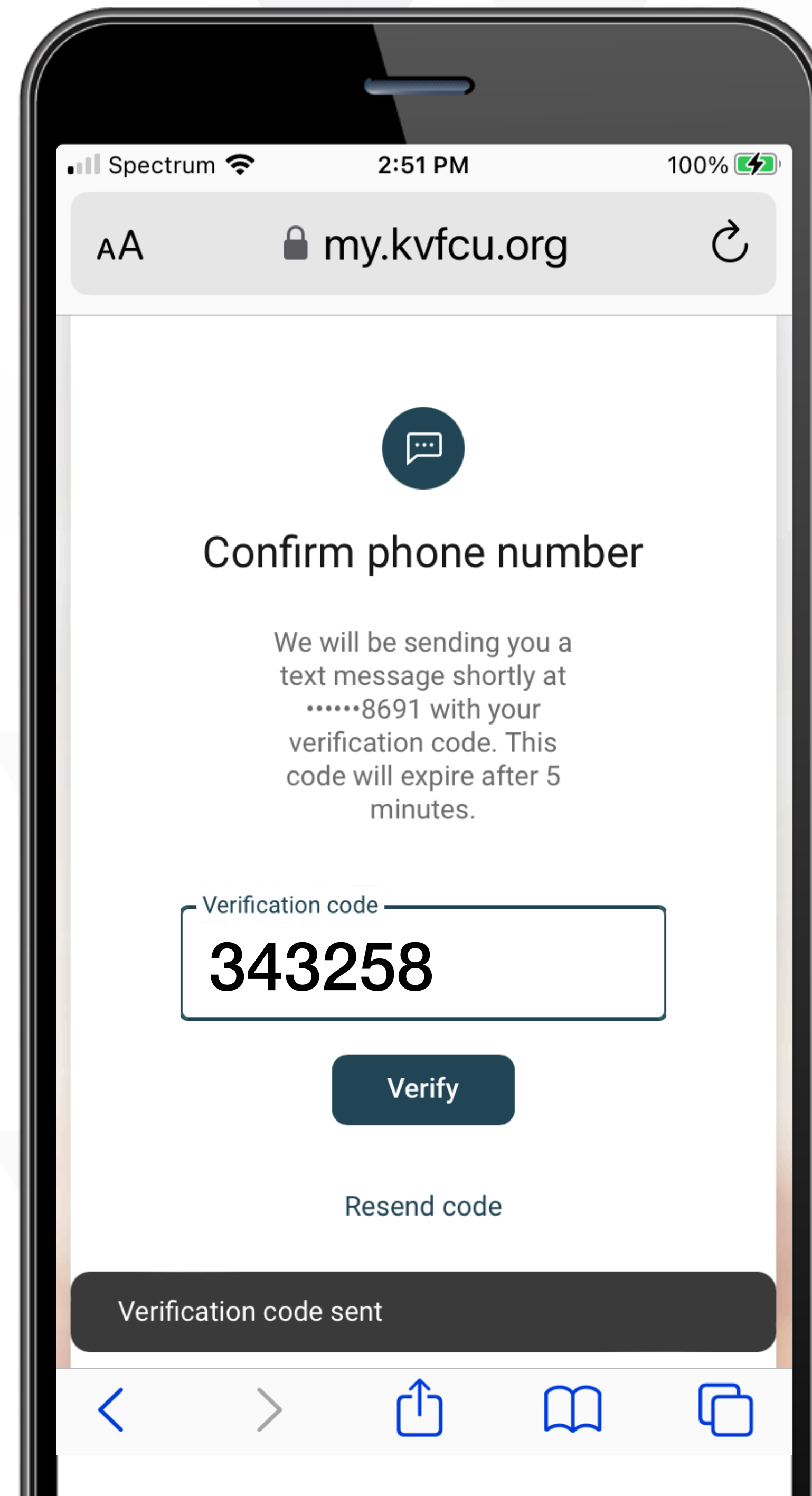
*Click **Next**.*



Verify your phone

Retrieve and enter the verification code.

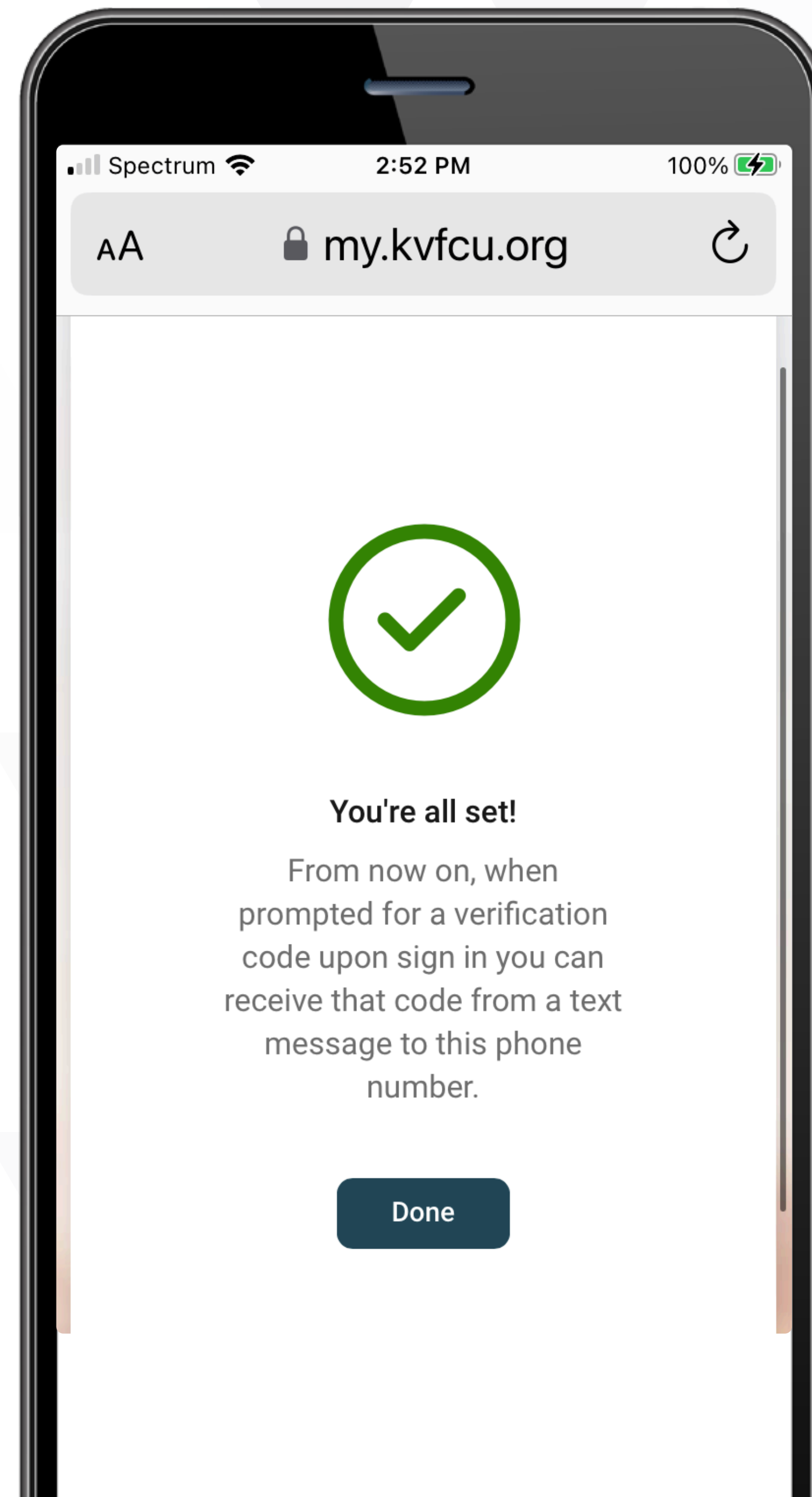
Click **Verify**.



Verification setup complete

Read the prompt.

*Click **Done**.*

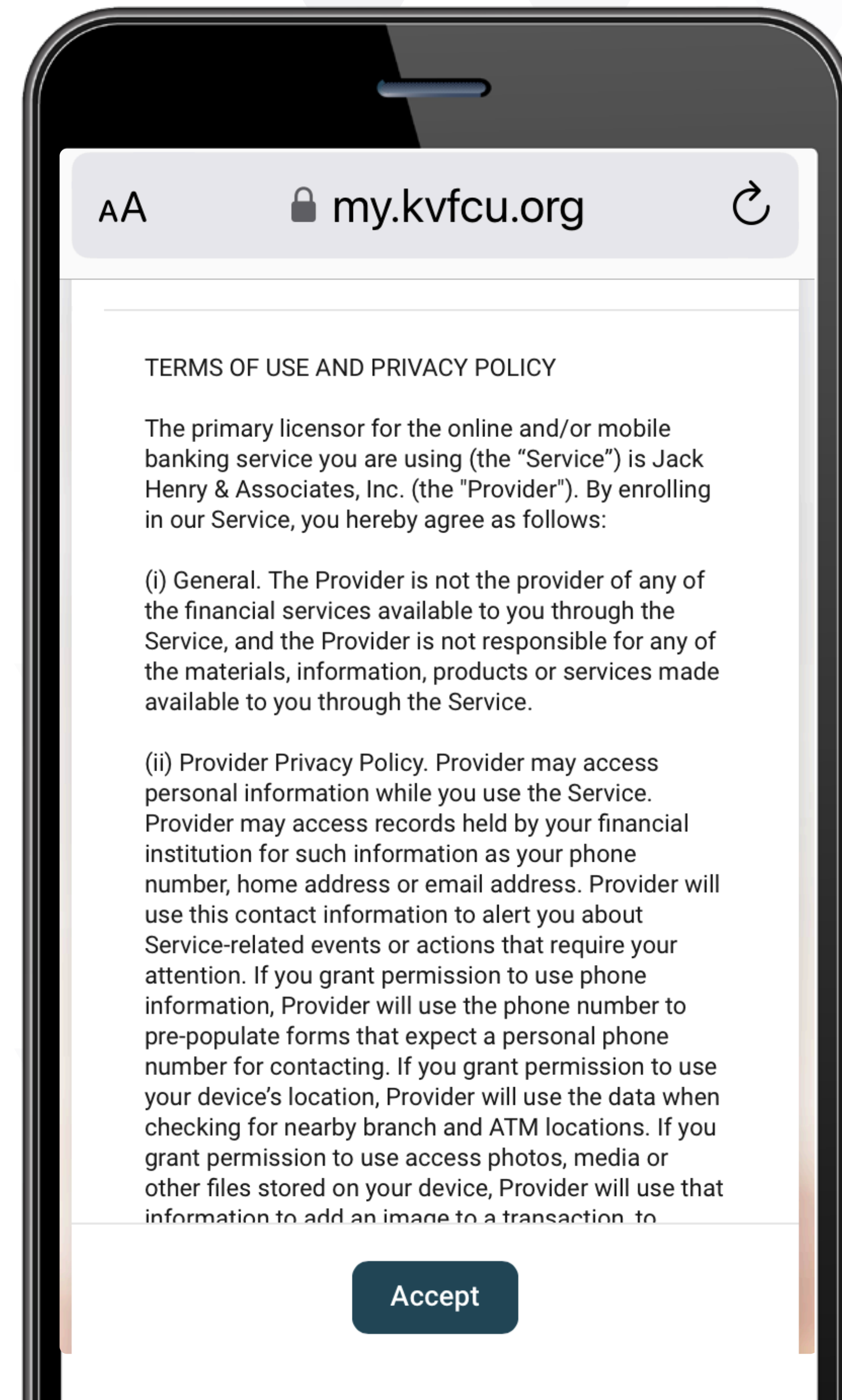


User Agreement

Read the User Agreement,
scroll to the bottom.

Click *Accept*.

*If you choose **No**, you will not
be able to move forward in the
enrollment process.*



AA

my.kvfcu.org



TERMS OF USE AND PRIVACY POLICY

The primary licensor for the online and/or mobile banking service you are using (the "Service") is Jack Henry & Associates, Inc. (the "Provider"). By enrolling in our Service, you hereby agree as follows:

(i) General. The Provider is not the provider of any of the financial services available to you through the Service, and the Provider is not responsible for any of the materials, information, products or services made available to you through the Service.

(ii) Provider Privacy Policy. Provider may access personal information while you use the Service. Provider may access records held by your financial institution for such information as your phone number, home address or email address. Provider will use this contact information to alert you about Service-related events or actions that require your attention. If you grant permission to use phone information, Provider will use the phone number to pre-populate forms that expect a personal phone number for contacting. If you grant permission to use your device's location, Provider will use the data when checking for nearby branch and ATM locations. If you grant permission to use access photos, media or other files stored on your device, Provider will use that information to add an image to a transaction to

Accept


Create a username and password

Review the username and password rules, then create a new username and password.

Click *Next*.

You will use this new username and password to log in to both Desktop and Mobile Banking.

AA my.kvfcu.org

 FEDERAL CREDIT UNION
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Create credentials

Username

Show rules

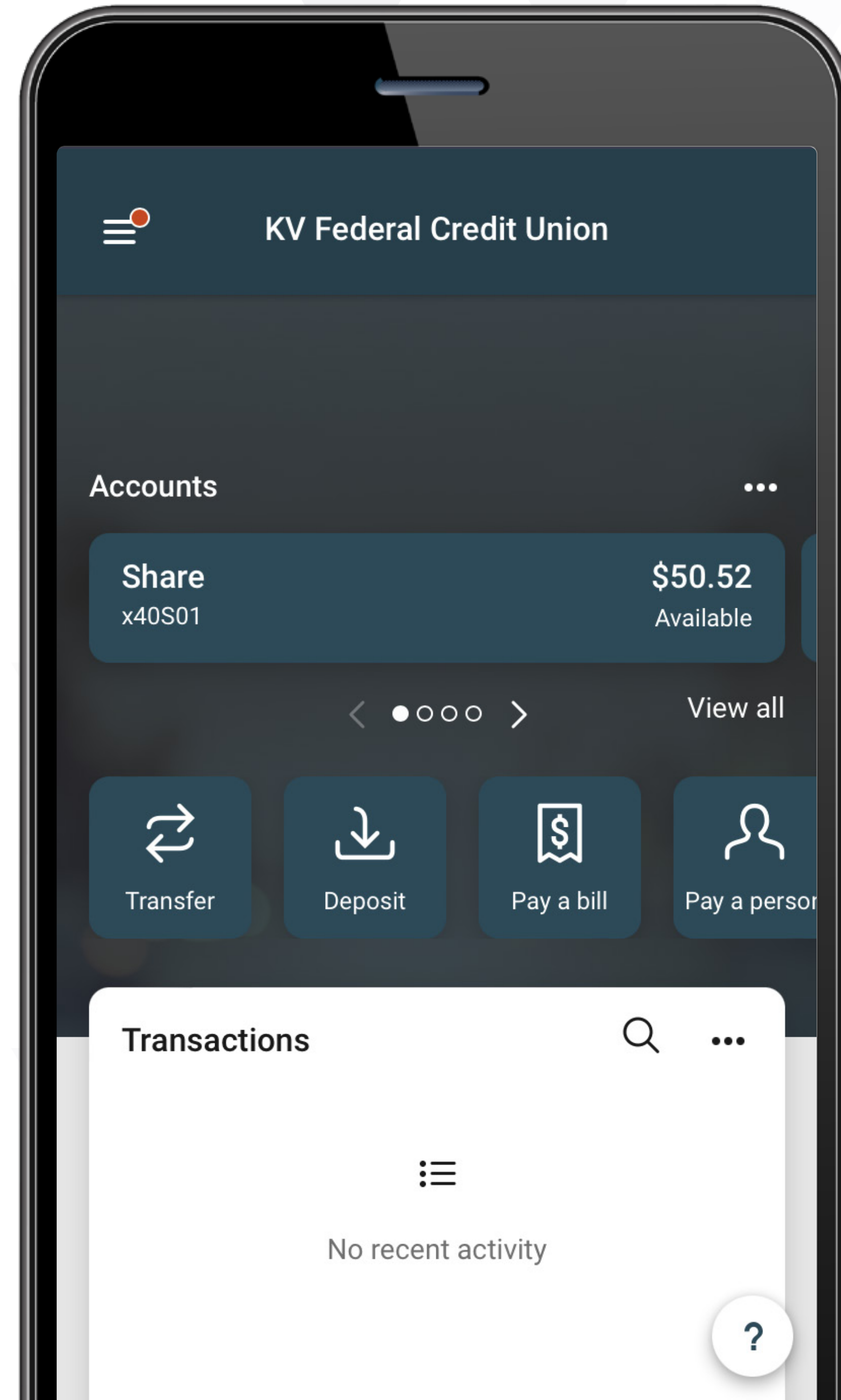
Password

Show rules

Confirm password

Success!

You are now enrolled
for Online/Mobile Banking.



New Features

Our new Digital Banking Platform has many exciting features:

- Access digital statements
- Set up account alerts
- Make transfers and payments
- Send secure messages
and much more!



Our New Digital Banking platform will be available

March 21, 2023

Thank you for walking through the enrollment process.

Please contact us with any questions.



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