



happenings

The Quarterly Newsletter for Members
Spring 2017

54th Annual Meeting

Vice Chairman **Phil McCabe** welcomed members to the Credit Union's 54th Annual Meeting on Saturday, March 4. Mr. McCabe reported that 2016 was another successful KV year with solid fiscal performance and assets at an all-time high. He recognized that the success resulted from hard work, teamwork, and commitment of staff and volunteers.

Board member **David Madore** summarized another successful financial year with assets of \$80,288,749, loans of \$42,738,707, deposits of \$71,705,349, and a delinquency ratio of 0.48%.

In the Supervisory Committee report, it was communicated to members that auditors found KV to be administered well and operating within all applicable laws and regulations, noting no major areas of concern. Dan Nichols (Chair), Lisa Haskell and Ken Laustsen round out the Supervisory Committee. Members were encouraged to submit ideas and concerns stating that the committee's ongoing priority is that of serving the membership.

Ed Frye presented the Nominating Committee report. Ed reported that there were three Directors whose terms were expiring – Steve Smith, Phil McCabe and Dan Nichols – that all expressed interest in serving another three-year term. In addition, due to the retirement of Board member Roger Willette, we presently have an additional Board position vacant. **David Madore** was appointed by Chair Richard Morin for the remainder of the current Board year, and he has agreed to serve the remaining two years of the three-year position should he be re-elected. There were no additional members who expressed interest in the vacant positions, and after Committee review, incumbents **Steve Smith, Phil McCabe, Dan Nichols** and **David Madore** were found most qualified for nominations. Mr. Frye thanked Committee members for their service.

Credit Union Scholarship

The scholarship will be awarded to a primary member of KV Federal Credit Union who is a graduating high school senior and will be attending an accredited degree in a two- or four-year post-secondary program as a full- or part-time student (or accredited trade school). To apply for this scholarship, please check our website www.kvfcu.org. **The final due date for applications is May 1, 2017.** The scholarship recipient will be chosen and contacted after all applications are reviewed following that date.

Protection from Skimming

The issue of skimming and its impact on one's card security continues to be a source of local and national concern. Skimming is a growing problem, and one that Maine's credit unions take very seriously. In light of the numerous skimming devices found at ATM terminals of local financial institutions last summer, Maine's credit unions have served as a resource to the public to ensure that more of the state's residents do not fall victim to skimming.

Skimming can occur at ATM machines and other point-of-sale locations. A skimmer is a device that is used to capture card data that can then be transferred to another card to perform fraudulent activity. Skimmers are typically placed in areas where there is low visibility. Most recently, they have been found at ATM terminals and gas pumps where chip readers have not yet been installed. Skimming is likely becoming more prevalent due to the fact that while chip technology has been implemented on traditional point-of-sale transactions, compliance dates for other point-of-sale locations, including gas pumps and ATM terminals, are not scheduled until later in 2017.

In an effort to protect against card theft, Maine's credit unions are instructing their members and the general public to be aware of their surroundings by examining ATM terminals closely. In many of the recent cases, hackers were able to capture PIN numbers from cameras installed at ATM terminals.

Here are some tips to follow:

- Keep your fingers covered as you enter your information.
- Do not rely on the look and feel of an ATM alone, as it is often impossible to detect skimming devices with the naked eye.
- Keep a close eye on your accounts for any suspicious or unauthorized activity. Many financial institutions now offer card control apps that allow you to set controls, and will alert you to suspicious activity.
- If spotted, contact your credit union to report the fraudulent activity. Your financial institution will then determine what steps need to be taken to recover losses and prevent additional losses.

By remaining vigilant and taking extra security precautions, Maine's financial institutions are staying ahead of the hackers in many cases. As skimming technology continues to evolve, it is important that financial institutions and their members continue to work together to monitor and report any fraudulent activity to protect themselves from falling victim to skimming.

